



THE UNIVERSITY OF BRITISH COLUMBIA

UBC Parking

University Community Services

STUDENT HOUSING PARKING: FREQUENTLY ASKED QUESTIONS

Q: I am resident at Student Housing and Hospitality Services – SHHS. How do I purchase a parking permit?

A: If you are staying at Student Housing, you may purchase a Student Residence Parking Permit by clicking on “Sign in to Parking Account” at www.parking.ubc.ca and logging in using your CWL.

Q: Can I have an assigned stall after purchasing a Student Residence Parking Permit?

A: Parking stalls are available on a first come, first serve basis and are not assigned to a specific customer.

Q: Where should I park if I am living at UBC Student Residence?

A: Once you log into your Parking Account using your CWL, you will be able to choose your preferred Student Residence Parking facility from a list, which will display the parking facilities currently available. For more parking location information, view our map at <https://parking.ubc.ca/map>

Q: I live at UBC Student Residence but when logging into my Parking Account, I do not see the facility I want to purchase parking for.

A: The Student Housing Parking facilities will be displayed in your UBC Parking Account according to availability. If you do not see it listed there, it means that the facility has reached its maximum permit capacity.

Q: Would I be able to park at the main UBC Parkades using my Student Residence Parking Permit?

A: Student Residence Parking Permits are valid only at the facility for which they were purchased. Students living at Student Housing may choose a One Parkade Permit if they wish to park in a particular parkade.

Q: I will be moving to UBC Student Housing – SHHS. When can I purchase a Parking Permit?

A: You will be able to purchase a Student Housing Parking Permit after you have accepted your residence offer.

Q: I am living at Student Housing. Where can I direct my visitors to park their vehicles?

A: Visitors can park at the parkades and parking lots available to the public. For location options and information access <https://parking.ubc.ca/map>

Q: I have purchased a Parking Permit for a Student Housing facility. How do I obtain access to the facility?

A: You may collect your parking facility access card (if required) from the Student Housing Front Desk.

Q: What should I do if I live at Student Housing and have accessible parking needs?

A: You may e-mail parking.support@ubc.ca in order to have your needs properly assessed.

Q: I live at Student Housing and would like to park my vehicle at multiple locations.

A: As a non-commuting student in a walking campus, UBC provides you with a single location to store your vehicle.

Q: I live at Student Housing. How many vehicles can I have in my parking account?

A: You may have 1 active vehicle in your account.